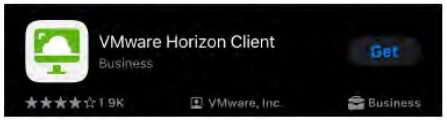
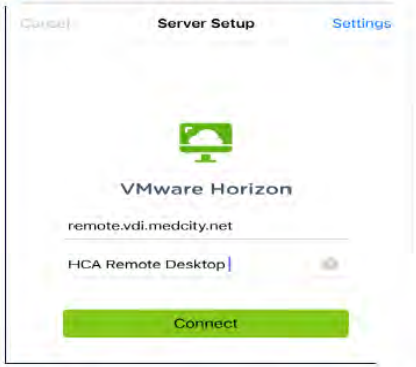
Apple Device Setup (iPad / iPhone)

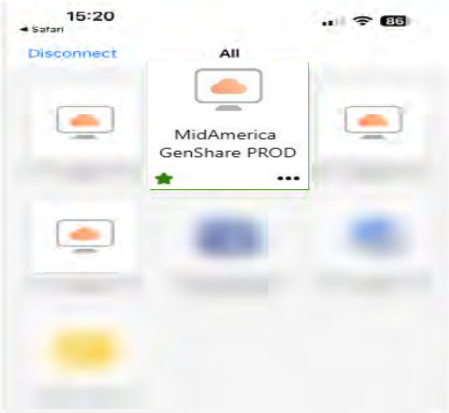
1. Install & launch **VMWare Horizon Client** from the **App Store**



2. **Enter server address/URL**



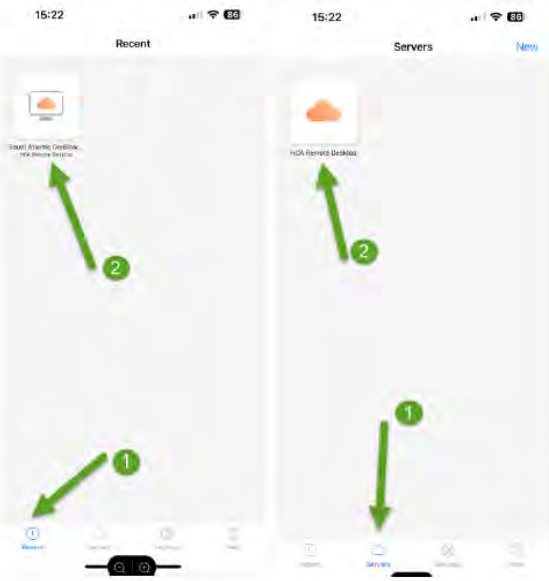
3. **Select the correct Desktop to launch.**



4. Select open on the next prompt to launch the desktop.

5. Login with 3-4 ID & password. Enter your 4-digit security code and click Submit. The Desktop will launch after this is complete

6. The next time you need to connect, open **VMWare Horizon Client** and select the Mid America Desktop under Recent or launch the HCA Desktop under Servers.



NOTE: The portal is optimized for desktop & laptop devices. While the majority of programs & functions are accessible on the iPad / iPhone, users may experience intermittent functionality or delays, particularly with regards to the tablet touchscreen access.

Remote URL: https://remote.vdi.medcity.net

PSG Providers: eClinicalWorks does not function properly in the iPad environment & it is not recommended to use this setup for accessing that software.

HCA Healthcare | MidAmerica Division

Questions? Need Assistance?

816-276-4357

Call the Service Desk Anytime, Anywhere!

- **Password resets & Account Unlocks**
- **Device Support**
- **Urgent After Hours Issues**
- **General inquiries**

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